DEVELOPMENT OF PERMIT SYSTEM MODEL BASED ON INFORMATION TECHNOLOGY TO SUPPORT E-GOVERNMENT IN THE DISTRICT/ MUNICIPALITY

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ABSTRACT

Development of Information and Communication Technology is very fast at this time not only change the daily life but also changed the nature of the interaction between the government and citizens. These developments require the establishment of governance that address the changing demands effectively and efficiently, which requires the public service that meets the public interest throughout the region, reliable and trustworthy, and easily accessible interactively.

Among the many services provided by the government for citizens, one of which is the licensing issues. It required an interactive, effective, efficient, and economical information media in order to improve the quality of public services, which in turn can increase public confidence in government. E-government offer opportunity to provide a new mode of service public where all organizations providing modern public service, integrated and best for the community.

There are a lot of e-government development model that proved successful applied by some developed countries, however, the model of e-government that have been successfully applied in developed countries not necessarily suitable to be applied in developing countries, so for developing countries to create model tailored to their needs.

This thesis will establish a licensing system models that are tailored to individual districts/ municipality in Indonesia. Modeling will be based on the Holistic Wimmer Model with the approach to object oriented modeling.

Key words: licensing, e-government, Wimmer holistic model, object-oriented modeling, UML
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