ABSTRACT

The Indonesian government is running the Community-Led Total Sanitation program (CLTS) which aims to achieve the MDGs by 2015. One of the pillar that become the focus of government is in the field of "stop open defecation" by developing sanitation systems development refers to the concept of community base. This study aims to design a performance measurement system and know the performance of the sanitation system development in East Java province. The research was conducted by using Integrated Performance Measurement System (IPMS) method. The stages of this research are identification the level of business, identification of stakeholder requirements, external monitor, set objectives, define KPIs, KPI validation, define KPI specifications, KPI weighting, designing matrix scoring system with OMAX. Based on these stage obtained 17 KPIs which are barometer of the performance of the sanitation system development in East Java. The results of the implementation of performance measurement shows that the total value of the performance index sanitation system development is 7,735 that indicates that the target of KPI has been well achieved but need to be careful with the wide range of possibilities and need continous improvement of performance to achieve the predetermined KPI targets.

Keywords : CLTS, sanitation systems development, performance measurement, IPMS, OMAX