MATURITY LEVEL ANALYSIS, IMPLEMENTATION, QUALITY MANAGEMENT SYSTEM COMPATIBILITY ISO 9001:2000
PT MEPO-GEN UNIT PEMBANGKITAN GUNUNG MEGANG

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Abstract

International business development requires business groups to apply the concept of quality in the production process. Implementation of ISO 9001: 2000 is a ticket to get to the free trade era full of competition and one way to survive and thrive in a difficult situation.

This study analyzes the level of maturity, implementation and compatibility. Determining the level of maturity by using Questioner, determining implementation by analyzing how much the scope of ISO requirements that can be adapted, the determination of compatibility with analyzing compatibility between documents in the company with ISO 9001: 2000 is then analyzed again if there was SOP, IK, Forms, on each part of the organizational structure of PT-Gen Meppo Mount Megang generating units. Results from Questioner to determine the level of maturity based on Crosby's analysis, the results of the implementation based on the analysis of how large the scope of ISO requirements that can be adapted, the result of compatibility is how appropriate quality management system in companies with ISO 9001: 2000.

From the results of research, it is known that the level of maturity at the level of wisdom, the implementation of 82.25%, and the compatibility of 100%.

Keywords: quality management system ISO 9001: 2000, level of maturity, Implementation, compatibility, analysis Crosby's, the scope of ISO requirements.