DESIGN OF IT GOVERNANCE BASED ON PRINCIPLE OF PERFORMANCE ISO 38500:2008 ON DIRECT SUPPORTING DIVISION PT. ANTA EXPRESS TOUR & TRAVEL

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Abstract

Corporate IT application must have been become a common thing. The use of IT brings many benefits to companies, such as improving business performance, minimizing time and cost for marketing, and minimize risk of a dynamically business. however, the corporate IT application which aim to improve the company profit could be the opposite effect if the company's IT Governance bad. Therefore, IT governance required for optimizing the use and application of IT.

IT governance carried out in accordance with the guidelines, developed by the company and refers to the framework of ISO 38500 with the mapping of COBIT 4.1. Hopefully, by the guidelines of these two frameworks can take advantage of IT companies with optimized and aligned with business goals and IT. COBIT is also expected to support the needs of management in determining and monitoring the appropriate level of security and control the organizations.

The making of this final project intent on helping the companies to assess the performance of IT so that the company will believe its IT investments added significance profit for the company business process.

Keywords : IT Governance, Antatour, ISO 38500, COBIT 4.1.