Productivity of Container terminals in Indonesia is considered insufficient because of many factors. Productivity indicator measurement used are usually BOR, YOR and BCH. However, these can’t be used to measure the productivity. The objectives of this Final Project are to identify productivity of container terminal by using benchmarking process to give overall view of the productivity. The results of the analysis for 3 (three) container terminals, TPS is considered being good from TPKS and BJTI because TPS’s BOR and YOR since 2005 until 2009 were below from 50%. And then TPS’s BCH have a tendency to stable since 2005 until 2009 from 21,71 boxes/hour to 21,31 boxes/hour. The results of the analysis for 3 (three) container terminals, TPS, TPKS and BJTI show TPS is better than TPKS and BJTI. The results then can be used as reference to improve performance each container terminals.

Keywords: Container terminal, benchmarking, productivity of container terminal