Analysis of *Fina Software* Application Acceptance: A Case Study in PT. Lisa Concrete Indonesia

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Abstract

In the implementation of a system in a company which acts as a supporting business processes, there are several supporting and inhibiting factors in the success of the implementation. The success can be assessed from various factors which is one of them is the receiving system of the information system users. In accepting an application, sometimes there are some users who work with a fairly low motivation or do not work voluntarily. Those things can make a high enough error rate by looking at age, education level, and some subjective notion of the application of the user. The factors for the acceptance of the application can take steps in order to make users work voluntarily in using the application.

By using Adoption of Technology theory, the researcher can make recommendations for the company on future actions which can be performed by management in the analysis of factors which relate and affect the user acceptance to an application which is implemented by the company. In this case, these theories explain about subjective assessment of an application by the user to a technological innovation which has been applied.
This analysis can be used as a recommendation for the company to determine the factors that influence the level of user acceptance and motivation at all levels of management and in the implementation of the ERP system concept in subsidiary. This analysis may also be applicable to other companies to see the custom and problems which occur in other companies.

Keywords: Acceptance, Adoption of Technology