Abstract

This research aims to provide method to develop framework of a Business Continuity Plan (BCP), which is accordance with the business continuity requirements of the company. Business Continuity Plan is the best solution to prevent paralysis of information systems and technology and business operations that can optimize service quality to the bank’s customers. This research is related to formulation framework between business continuity requirements and the standard references that used in this research like; ISO 22301:2012, Bank of Japan and Dutch Financial Sector. Those standards will be analyzed and synthesized to obtain result that accordance with company’s business continuity requirements.

Research carried out on a banking industry in a rural bank, BPR Bank Surya Yudha Banjarnegara. In this bank, information technology has become essential for company to be able to improve the quality of banking services to its customers. Hence, BCP becomes one of solutions that help company to avoids and overcomes threats consistently.

This research was conducted with the method that begins with problem identification stage, data collection, preparation of
This research proves that BCP in a company is something unique, where each implementation should be adjusted to the business continuity requirements of the company. The approach that used in this study requires companies to actively conduct continuous improvement. Because the business continuity requirements can change fluctuately, according to the development of information technology and banking regulations.

Keywords: Business Continuity Plan (BCP), ISO 22301:2012, Bank of Japan, Dutch Financial Sector, risk, information technology.